In general

- The main text should be about the general information of Bogota´s complaints system and the VD mandate related to Citizens Complaints

- We should add some information about where the data comes also the complaints registration channels. It can be shown on a footer note

- The dashboard looks too narrow; by expanding margins more sections can fit broadways using all available screen space

- We should define which language we should use: Spanish or English

- We should use a single font type

- VD’s logo should be on the left side

- Include Bogota’s emblem and Bogota´s Mayor Office Logo

- It doesn´t have the option for download the data

- VD’s contact information must be shown (Address, Phone number, email) It can go at the footer next to Bogotá’s logo

Filtering

- Fill the Complaints by Sub-Category selector with items according to the selected sectors on previous selector (should be only two of the items)

- If no data fulfills the chosen filters a “No results” message should be shown

- Specific date selection for the timeframe range is hard to accomplish. Maybe it can be replaced by a couple of calendars or change the step size on the slider to change day by day

Maps

- It is better to overlap the points of second map onto the first one (schools and hospitals) to present same information

- The map should be a bit bigger

- The map must have the most relevant elements in the dashboard

- It would be great to make specific zoom in into the map. At first showing localities and zooming in any locality to display its neighborhoods. In case this cannot be possible, display all the neighborhoods and outline each locality

- The first map does not change no matter what filter is applied

- Complaints on the left map missmatch with the one on the right and differs with totals reported on "Overall totals" panel

- Latitud y Longitud is not relevant information to be the displayed over the points map

- Sometimes the address information is mixed with the complaint information

- There are no names for the hospitals or schools on the second map.

- The point size does not reflect the amount of complaints.

- Tableau Maps have the feature of selecting specific complaints zones by using the mouse in rectangular, circular or free shapes. This characteristic is useful but not so visible, how can this option be more explicit?

- It is not clear how to navigate the maps; can we include brief directions on this?

- When selecting filters, the left map keep unchanged. ¿Is it intended to make it static while the one on the right is dynamic?

- Neither can choose an UPZ (geopolitical division between locality and neighborhood) nor let sort them by amount of complaints.

- It is mandatory to specify if we are going to use UPZs or neighborhoods, currently maps are showing UPZs

- None of the bar graphs displays UPZ information

- If we choose display by neighborhood, there are no neighborhoods bar graphs either

- It is required an easy way to reset the filters in order to reset maps and data to its initial values without having to refresh the whole page

Panel "Overall totals"

- The is no functionality when the bars are clicked

-There is not a way to select any report data frecuency (month, week, day)

- The bar panel on the left is very static and big, it just shows the number of complaints in a specific time. We think it uses a lot of space inside the dashboard. The dashboard can be simplified visually if we change this graphic into a table that shows the data

- The total of filtered records must be shown

Panel "Overall totals by selected timeframe"

- X-axis label is confusing

Panel "Locality"

- This panel is so relevant that must be the first appearing before the other graphs

- Data on this panel does not reflect results when changing date range

- Localities names appear incomplete

- Is it suitable to add a percentage column on the locality data table?

Panel "City Institution / Agency"

- Graphic does not reflect results when changing date range

- Agency names appear incomplete

- NULO refers to non georreferenced data

- Totals on this panel mismatch with other panels totals

- When clicking on bars it seems not doing anything, is it supposed to be like this. Should any filter be applied?

Panel "Thematic Sub-Category"

- Graphic does not reflect results when changing date range

- A lot of sub categories are alike, information must be cleaned by VD with the help of Data Scientist.